TL 9000 Informational Alert

1. Originating Workgroup:	2. Alert Number:
Workgroup: Integrated Global Quality Requirements & Measurements Contact: Tom Yohe (thomas.f.yohe@alcatel.com)	04-002A

3. Documentation Affected:	4. Issue Date:
TL 9000 Measurements Handbook, Release 3.5	2004/02/01

5. Reason for Alert:

Error in Table 5.4-1 OTD Notation

6. Description:

Table 5.4-1 OTD Notation in the On-Time Delivery (OTD) section of the Measurements Handbook, Release 3.5 inadvertingly omitted Product Category 7.1 from the list of Product Categories where DSa and DSd apply. The list for these two identifiers should read:

"1 through 6, 7.1, 8, 9"

7. Comments:

Reporting of On-Time Installed System Delivery data is, of course, applicable to Product Category 7.1 Installation Service.

Table 5.4-1 will be corrected in the next revision to the Measurements Handbook.