

TL 9000 Informational Alert

1. Originating Workgroup:	2. Alert Number:
Workgroup: Oversight Contact: <u>contact@questforum.org</u>	08-006A
3. Documentation Affected:	4. Issue Date:
Registration Management System Records	2008/07/01
5. Reason for Alert:	
To announce the decertification of TL 9000 organizations that have not upgraded to R4.0.	
6. Description:	
All TL 9000 audits conducted on or after July 1, 2007 were required to be to the R4.0	

versions of the TL 9000 Handbooks. Since all organizations are to be audited at least once annually, then all organizations certified to TL 9000 should now be found to be compliant to R4.0. Any previously certified organization that has not be found to be compliant with the latest standards is now no longer qualified for certification. To take into account for allowable audit time windows plus time for the registrar's Certification Body to process the audit report, the dead line to update the Registration Management System has been set as October 31,2008. On November 1, 2008, any certification that has not be approved as compliant with R4.0 will be de-certified.

7. Comments:

If a special situation exists, such as an appeal of a finding, the Certification Body should contact the QuEST Forum through the "Contact Us" function on the web-site or at the above e-mail address before November 1, 2008.