



## TL 9000 Informational Alert

<b>1. Originating Workgroup:</b>  Workgroup: Integrated Global Quality Requirements & Measurements  Contact: Tom Yohe (thomas.f.yohe@alcatel.com)	<b>2. Alert Number:</b>  05-003A
<b>3. Documentation Affected:</b>  TL 9000 Measurements Handbook Release 3.5, Associated Product Category Tables, and TL 9000 Requirements Handbook Release R3.0	<b>4. Issue Date:</b>  2005/04/18
<b>5. Reason for Alert:</b>  Possible conflict between some TL 9000 certifications and the intended scope of Product Categories 8.2.x a, 8.3 a and 8.4 a.	
<b>6. Description:</b>  As noted in the TL 9000 Appendix A Product Category Tables, Table A-2 Measurement Applicability Table in the section immediately following 8.1 – “Products in the following six categories (8.2.x, 8.3, and 8.4 are provided by two types of organizations. There are: a) Organizations that design and develop the product for general sale on the open market. The activities of these organizations will include full support of the product before and after the sale b) Contract manufacturing organizations that build these products for another company. The receiving company is responsible for support of the product.”  Organizations seeking TL 9000 certification which are not involved with the design or development of the product should select the “b” type, even if the organization is building these products for their own company. Certifications as an “a” type that then exclude all or part of the design and development requirements in Section 7 of the TL 9000 Requirements Handbook do not meet the intent of the QuEST Forum for the “a” type certifications.	
<b>7. Comments:</b>  This clarification of intent will be incorporated in future editions of the TL 9000 Handbooks and Product Category Tables.	