



TL 9000 Informational Alert

1. Originating Workgroup: Workgroup: Integrated Global Quality Requirements and Measurement Contact: contact@questforum.org	2. Alert Number: 10-002A
3. Documentation Affected: Performance Data Report (PDR) download files	4. Issue Date: 18 January, 2010
5. Reason for Alert: To announce a change in the publication schedule and format of the monthly Performance Data Reports available to QuEST Forum members and subscribers.	
6. Description: <p>In 2010, Performance Data Reports will be available approximately one week earlier. This earlier delivery is a result of the actions taken by Executive Board Project #5 to improve the value of the PDRs. Their efforts have increased the number of on-time data submissions making an earlier calculation possible. The due dates for submitting data have not changed and are available at http://tl9000.org/alerts/data_submissions.html. The code analyzing the timeliness of data submittals which results in probation or suspension for late or missing data submissions will be run the next business day after the data is due. The PDRs will be calculated and posted the next business day after that. The new publication schedule starts in January 2010 with the publication of the November 2009 data.</p> <p>Also, the file type of the PDRs will change from 'txt' to 'csv'. The structure of the data in the file is not changing so any processing programs that were written to utilize the PDRs 'txt' file will still work unchanged. Making the change to a 'csv' file means that the data does not have to be converted from text after it is placed into Excel. In fact, the 'csv' file will open directly with Excel.</p>	
7. Comments:	