TL 9000 Informational Alert

1. Originating Workgroup: Workgroup: Integrated Global Quality (IGQ) Contact: contact@questforum.org	2. Alert Number: 10-003A
3. Documentation Affected: Product Category Tables R4.1 and R4.2	4. Issue Date: 2010/03/16

5. Reason for Alert:
To announce the release of a new edition of the TL 9000 Product Category Tables – Version R4.2

6. Description:
A new version of the TL 9000 Product Category Tables has been approved for use. The new Tables may be used to submit April 2010 data to the Measurements Repository System and must be used for October 2010 data and forward. PCT 4.1 can continue to be used through the September 2010 data submission. See the Product Category Tables page on the tl9000.org website for more details including a document listing the specific changes in R4.2.

7. Comments:
The primary changes in the R4.2 Tables are:
- The 3.2.4 Digital Subscriber Line (DSL) category has been split into three categories. The new categories are 3.2.4.1 Legacy, 3.2.4.2 Symmetric and 3.2.4.3 Asymmetric.
- 6.2.3 Data Modems has been split into 6.2.3.1 Wired Modems and 6.2.3.2 Wireless Modems
- Split 7.3 Maintenance Service into 7.3.1 Network Field Maintenance and 7.3.2 Network Operations Center.
- Added a new product category 7.8.5 Facility Management.
- Changed the name "Cable Transmission" to "Video Transmission" in 3.2.6, 3.2.6.2, and 3.2.6.3.
- Changed the SO normalization unit to "Video Channels" from "Network Elements" for 3.2.6.2 Analog Video Transmission Equipment and 3.2.6.3 Digital Video Transmission Equipment.
- Changed NYR normalization unit to "Network Element" from "Unit" for 6.2.5 Passive Optical Network Termination Units.
- Changed NPR normalization unit from "Units Maintained" to Network Elements Maintained" for 7.3.1 Network Field Maintenance.
- Changed SQ denominator for 7.4 Repair Services from "Units Repaired" to "Units under warranty or repaired in the previous six months, whichever is longer"
- Changed SQ denominator for 7.6.1 Procurement Services from "Units Procured" to "Units under warranty or procured in the previous six months, whichever is longer"

Please see the change document noted above on the tl9000.org web site for full details on these changes.