



TL 9000 Informational Alert

1. Originating Workgroup: Workgroup: Oversight Contact: contact@questforum.org	2. Alert Number: 10-004A
3. Documentation Affected: TL 9000 Registration Management System (RMS)	4. Issue Date: 31 March, 2010
5. Reason for Alert: To inform all TL 9000 Certification Bodies of new capabilities added to the TL 9000 Registration Management System.	
6. Description: The RMS has been modified to simplify the approval and maintenance of a TL 9000 public registration profile by the Certification Body (CB). We've also added a vehicle to provide CB's rapid access to data submission histories for all of their Organizations. They can now easily see Data Submission Receipt (DSR) history and review DSR submissions as part of their preparation for upcoming audits. A new set of permissions has been added to the system. There are now three permissions for individual auditors settable on a per registration basis. These are: <ol style="list-style-type: none">1. Permission to certify a registration2. Permission to modify certain fields in the registration's profile3. Permission to view the data submission history for a registration Certification Body personnel with permission to modify a registration's profile may change the following files in the public profile: <ul style="list-style-type: none">• Exemptions• Requirements Release• Measurements Release• NACE Code H• NACE Code S• NACE Code V• ISO 9001 Scope• TL 9000 Scope The ability to make these changes will prevent delays in the approval process due to waiting for the organization to correct errors in or update the profile.	



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7. Comments:

The above permissions have been set for the primary person at each TL 9000 Certification Body. A training tutorial to show how permissions may be set and maintained has been prepared and is available on the log in screen on the TL 9000 web site or any screen after log in. To view the tutorial simply click on the "Tours" icon in the upper left portion of the screen. Then select the "Set Auditor Permissions" option under "Certification Body".