



TL 9000 Informational Alert

1. Originating Workgroup: Workgroup: Oversight Work Group Contact: contact@questforum.org	2. Alert Number: 10-005A
3. Documentation Affected: Qualification and Experience Requirements for TL 9000 Certification Body Auditors	4. Issue Date: 01 April, 2010
5. Reason for Alert: To announce the publication of an update to the document referenced in Section 3., formerly titled Qualification and Experience Requirements for TL 9000 Registrar Auditors.	
6. Description: The requirements have been revised and updated to: <ol style="list-style-type: none">1) Add differentiation in audit requirements for Telecom Industry Experience Auditor (TIEA) (9 audits required over 3 years w/3 as lead), vs. Lead Auditor (6 audits required over 3 years w/2 as lead) vs. Auditor (3 audits required over 3 years).2) Convert of all education requirements to Continuing Educations Units (CEU's) and changes to maintenance requirements based on the auditor's level to 4 CEU's over 3 years for TIEA, 3 CEU's over 3 years for Lead Auditor, and 2 CEU's over 3 years for Auditor In addition, clarification has been added consisting of: <ol style="list-style-type: none">1) An Appendix table showing examples of continuing education activity and the allowable CEU's for each item2) An implementation guideline section showing how existing TIEA's, Lead Auditors, and Auditors can transition into the new requirements	
7. Comments: The new requirements become effective April 1, 2010. Please consult section 2.2 of the document concerning an extension of the time allowed to meet the new requirements for renewing individuals who meet the old requirements, but not the new.	