



TL 9000 Informational Alert

1. Originating Workgroup: Workgroup: Integrated Global Quality (IGQ) Contact: contact@questforum.org	2. Alert Number: 10-006A						
3. Documentation Affected: TL 9000 Quality Management System Measurements Handbook	4. Issue Date: 01 July, 2010						
5. Reason for Alert: Clarify the rules for the implementation of the R4.5 Release of the TL 9000 Measurements Handbook							
6. Description: The newly released R4.5 Measurements Handbook has a publication date of December 31, 2010 to ensure adequate time for organizations to complete delta training and seamlessly upgrade to the new release. Section 4.1.1 of the Handbook states: “The organization shall complete changes to reported data that are needed to comply with a new version of Appendix A or a new version of the measurements handbook by the seventh monthly data submission after the release date of the handbook or Appendix A. Organizations are encouraged to use ... a new version of the measurements handbook for the data submission for the month following the availability of the handbook release... Organizations must use the new version(s) for the submission of data for the seventh and all subsequent months following the availability of the new handbook release... until replaced by another release.” The Organization may submit data to the R4.5 rules starting with their January 2011 data and must use the R4.5 rules starting with the July 2011 data. Whenever the organization chooses to upgrade to R4.5, then at a minimum, all changes between R4.0 and R4.5 which impact the organization must be assessed during the next audit of the organization (surveillance, certification or recertification) in order for the organization to become certified to the R4.5 version. The table below from the Handbook shows the usage dates. Table 4.1-1 Release 4.5 Usage Dates <table border="1" data-bbox="490 1633 1352 1759"><thead><tr><th>Data Period</th><th>R4.5 Usage</th></tr></thead><tbody><tr><td>January 2011</td><td>Recommended</td></tr><tr><td>July 2011</td><td>Mandatory</td></tr></tbody></table> Prior to January. 2011, the current R4.0 Handbook rules must continue to be used.		Data Period	R4.5 Usage	January 2011	Recommended	July 2011	Mandatory
Data Period	R4.5 Usage						
January 2011	Recommended						
July 2011	Mandatory						



TL 9000 Informational Alert

In order to conduct an audit to the R4.5 Measurements Handbook, the Certification Body auditor must have completed the TL 9000 Release R4.0 to R4.5 Measurements Delta training class available through the TL 9000 web-site at http://www.tl9000.org/training/delta_training.html. This class will be available on 1 July, 2010.

In addition, Site licenses and printed copies of R4.5 are also available to be purchased from the web-site at http://www.tl9000.org/handbooks/buy_handbooks.html

7. Comments:

Work is in progress on translations of the new Handbook into Korean, Japanese, Chinese, and Spanish.