

TL 9000 Informational Alert

| 1. Originating Workgroup: | 2. Alert Number: |
|---|------------------|
| Workgroup: Oversight Work Group (OSWG) Contact: contact@questforum.org | 11-003A |
| 3. Documentation Affected: | 4. Issue Date: |
| Registration Management System (RMS) Profile | 05/30/2011 |
| 5. Reason for Alert: To announce changes to the profile data functionality within the TL 9000 Registration Management System | |
| 6. Description: In the past there was a single free form field called "Exemption" within the RMS to record requirement exclusions and measurement exemptions for TL 9000 registrations. This field has been replaced by two new fields. The first field is used to list any exclusion from the TL 9000 requirements claimed in accordance with section 3.1 of the Requirements Handbook. The second field is used to record any exemptions from the TL 9000 Measurements being made in accordance with Section 4.2.8 of the Measurements Handbook. Entries in these two fields will be made via drop down lists. The requirements exclusion list contains only those requirements that may be validly excluded from a TL 9000 Certification. These are any of the TL 9000 added requirements and those ISO requirements that may be exempted. | |
| These exclusions and exemptions must be verified by the Certification Body when first claimed and reverified during any subsequent audit. Changes to these fields made by the organization must be approved by the Certification Body before the new information can appear in the organization's public TL 9000 profile. | |
| The new fields were put in place on May 30, 2011 | |
| Note: Valid information in the previous "Exemption" field has been converted to data in one or both of the new fields. | |



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7. Comments:

It should be noted that these two fields can contain only exclusions from requirements and exemptions from measurements. Any other limitation on the scope of the TL 9000 Certification, not evident in the wording itself, must be denoted in the ISO 9001 and/or TL 9000 scope statement(s). This includes such things as functions not included in the quality management system such as finance or information technology. It also includes identification of locations where only a portion of the facility is included in the certification if not so identified in the facility name listed in the profile. This identification of limitations to the scope can be made either by explicit statement of what is included in the scope of certification or by listing what has been excluded."