



TL 9000 Informational Alert

1. Originating Workgroup: Workgroup: Integrated Global Quality (IGQ) Contact: contact@questforum.org	2. Alert Number: 11-004A
3. Documentation Affected: Annual Performance Data Reports	4. Issue Date: 2011/07/20
5. Reason for Alert: To announce additional information that is now included with the annual performance data	
6. Description: The Annual Performance Data Reports (PDRs) were recently revised to include the average number of normalization units from all certified registrations in 2010 for each of the measurements where normalization units apply. These statistics will assist Annual PDR users in appreciating how much of their market segment has been included in the average data, which can be important for internal decision making. It also provides additional information which could trigger users to alert the QuEST Forum to potential data discrepancies in their product categories. The Annual PDRs are accessed from the Registration Home Page by clicking on the View Annual Performance Data Report link and then selecting a product category. These reports are free to all TL 9000 certified registrations. For more information click on the PDRs button in the main menu bar of the TL 9000 website.	
7. Comments: The normalization unit quantity data has been added based on requests to the PDR Improvement Sub-team of the IGQ Work Group. The purpose of this sub-team is to continually improve the accuracy and usability of the PDR data.	