



TL 9000 Informational Alert

1. Originating Workgroup: Workgroup: Integrated Global Quality Requirements and Measurements (IGQ) & Oversight Contact: contact@questforum.org	2. Alert Number: 11-005A
3. Documentation Affected: DSR Advisories Auditor Refresher for TL 9000 Measurement Advisories	4. Issue Date: 2011/08/31
5. Reason for Alert: Changes to the DSR advisories	
6. Description: There have been four changes made to the advisory checks performed on TL 9000 data submissions. These are: <ol style="list-style-type: none"> 1. Advisory #1 is no longer being performed. It had previously checked for perfect data over the data smoothing period. 2. Advisory #12 has been changed to identify SOep or NEOep data that is 3 times the average value of the last 11 months and is greater than 120% of the highest value over those 11 months. It was 4 times. 3. Advisory #13 has been changed to identify SOdp or NEOdp data that is 3 times the average value of the last 11 months and is greater than 125% of the highest value over those 11 months. It was 4 times. 4. A new advisory #15 has been added. This check compares the data submitted with the organization's TL 9000 profile to identify any exemptions not on that profile. 	
7. Comments: These changes have been made after a detailed review of the total number of times each advisory had been issued. This review was performed by the PDR Sub-team of the IGQ Work Group as part of their efforts to continually improve the accuracy and value of the TL 9000 industry data. The changes are in place and are being applied to all new submissions and re-submissions. The documentation on the Advisories has been updated and the revised documents may be viewed on the tl9000.org web site through the links above in Section 3. Documentation Affected.	