



"Puts Quality Into Your Network"

IncrediTek, Inc.

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After IncrediTek began utilizing and taking advantage of what QuEST Forum's TL 9000 quality management system offers, our growth surprised even ourselves. The brilliant framework and organized structure of TL 9000 presented the opportunity for IncrediTek to branch out in so many directions at an astonishing and unexpected, yet still very welcomed pace.

Since our certification, IncrediTek handles a much more strenuous and demanding workload; a workload that previously would have overwhelmed our still very young company. We would have missed many opportunities if our TL 9000 certification hadn't granted us the confidence, authority and the structure that enable us to not only respond to the opportunities, but to win and successfully complete jobs.

The organization of the TL 9000 system helps us keep track of the many directions we are going; shipping and material costs being at the top of the list.

The measurements that TL 9000 provides gives us the knowledge we need to look at ways to constantly adjust and improve our company, while the trending helps pinpoint areas that need special attention. It's like having an extra pair of eyes on our business.

Of course, all this saves money and especially time; time that can be just as valuable as money. All the credit goes to QuEST Forum, for providing such an in depth quality standard. IncrediTek thanks QuEST Forum unreservedly for making the running of a business unimaginably easier and more efficient.

The IncrediTek Management Team